

## Have a Wonderful Remodeling Experience!

## Five Year Workmanship Warranty

- **1.** We pride ourselves on the integrity of the work we guarantee to you. Opal Enterprises warrants the purchaser and all eligible transferees of the structures to which products are installed as follows:
- Opal Enterprises warrants the installation of products to be free from defects in installation & craftsmanship beginning on the date the installation of the product is complete for up to five years of normal use. This warranty includes damages caused by Opal Enterprises' installation of the products and does not cover any damages or defects in the product itself. Damages and defects found in the product are covered by the manufacturer's warranty. Opal Enterprises intends to aid you with product warranties as much as possible.
- Opal Enterprises will listen to all claims reported to our office, we will ask for as much information as
  possible as well as photos if applicable. At our discretion we will schedule a time to inspect the area at issue
  to determine the cause of concern. If the defects or damage are determined to be within the scope of this
  workmanship warranty, Opal Enterprises will make necessary repairs at our own preference and expense.
- 2. Conditions of Warranty: Opal Enterprises' liability to the covered homeowners or entity shall be subject to the following terms and conditions:
- The claimant must provide proof that they are the covered person/entity.
- Upon discovery of a possible defect, the covered person/entity should attempt to provide protection for property that could be affected until the defect is remedied.
- **3.** Exclusions: This warranty does not cover damage or defects attributable to (a) neglect, (b) misuse, (c) abuse, (d) repair or alteration made by anyone other than Opal Enterprises, (e), settlement or structural movement and/or movement of materials to which installed products are attached, (f) damage from incorrect design of structure, (h) acts of God including, but not limited to: hurricanes, tornadoes, floods, earthquakes, and other severe weather or natural phenomena (including unusual climate conditions), (i) lack of proper maintenance or failure to follow manufactures suggested maintenance, (j) any cause other than workmanship defects caused by Opal Enterprises. This warranty shall become null and void unless Opal Enterprises is notified of any alleged defect in workmanship and provided an opportunity to inspect the issue.
- **4. Disclaimer:** The statements in this warranty constitute the only warranty offered by Opal Enterprises for its workmanship. No other workmanship warranty shall be made by or on behalf of Opal Enterprises.
- 5. Settlement of Claims: Any repairs made by Opal Enterprises pursuant to Section 1 of this document shall constitute a full settlement and release of all claims of any covered person/entity hereunder for damages or other relief and shall be a complete bar to any litigation filed subsequently to the covered person/entity's acceptance of such an arrangement.